



Voltronic Power

Advancing Power

Axpert MEX-1500/ MEX-3000 Service manual

Axpert Charger/ Inverter

Service manual

Revision	Description	Prepared by	Approved by
V00	Initial draft release	Rondo 2016-3-25	

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1. General information

1.1 Getting start

This manual is for Axpert MEX 1.5KVA 3KVA series, it can help service personal perform the basic maintenance and repair service.

This manual focus on the service, so you should get the basic operation of the Inverter/Charger from the user manual, and make sure you had read and understood user manual before you use this service manual.

The manual include 8 sections, as follows

- General Information, this section show you the general information of the service manual
- Functional Block, this section show you the major functional block of the Inverter/Charger
- Working Principle of the major Functional Block, this section show you the major functional block
- Function explanations for each PCB, this section show you all the PCBs of the Inverter/Charger
- Interface, this section show you the LCD interface, include display and setting
- Trouble shooting, this section will give you the way to find the trouble
- Test step ,this section tell you how to test the Inverter/Charger after you repair the unit
- Electric Specifications, this section show you the basic electric specification of the Inverter/Charger

1.2 Important safety instructions



WARNING: This chapter contains important safety and operating instructions. Read and keep this manual for future reference.

1. Before using the unit, read all instructions and cautionary markings on the unit, the batteries and all appropriate sections of this manual.
2. **CAUTION** --To reduce risk of injury, charge only deep-cycle lead acid type rechargeable batteries. Other types of batteries may burst, causing personal injury and damage.
3. Do not disassemble the unit. Take it to a qualified service center when service or repair is required. Incorrect re-assembly may result in a risk of electric shock or fire.
4. To reduce risk of electric shock, disconnect all wirings before attempting any maintenance or cleaning. Turning off the unit will not reduce this risk.
5. **CAUTION** – Only qualified personnel can install this device with battery.
6. **NEVER** charge a frozen battery.
7. For optimum operation of this inverter/charger, please follow required spec to select appropriate cable size. It's very important to correctly operate this inverter/charger.
8. Be very cautious when working with metal tools on or around batteries. A potential risk exists to

drop a tool to spark or short circuit batteries or other electrical parts and could cause an explosion.

9. Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to INSTALLATION section of this manual for the details.
10. Fuses (63A, 65VDC *3pcs for MEX-1500-12/MEX-3000-24 and *2pcs for MEX-1500-24) are provided as over-current protection for the battery supply.
11. **GROUNDING INSTRUCTIONS** -This inverter/charger should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter.
12. NEVER cause AC output and DC input short circuited. Do NOT connect to the mains when DC input short circuits.
13. **Warning!!** Only qualified service persons are able to service this device. If errors still persist after following trouble shooting table, please send this inverter/charger back to local dealer or service center for maintenance.

2. Functional block

Expert MEX 1.5KVA 3KVA series production employ a double conversion topology, comprise following functional blocks, as shown in figure 2.1

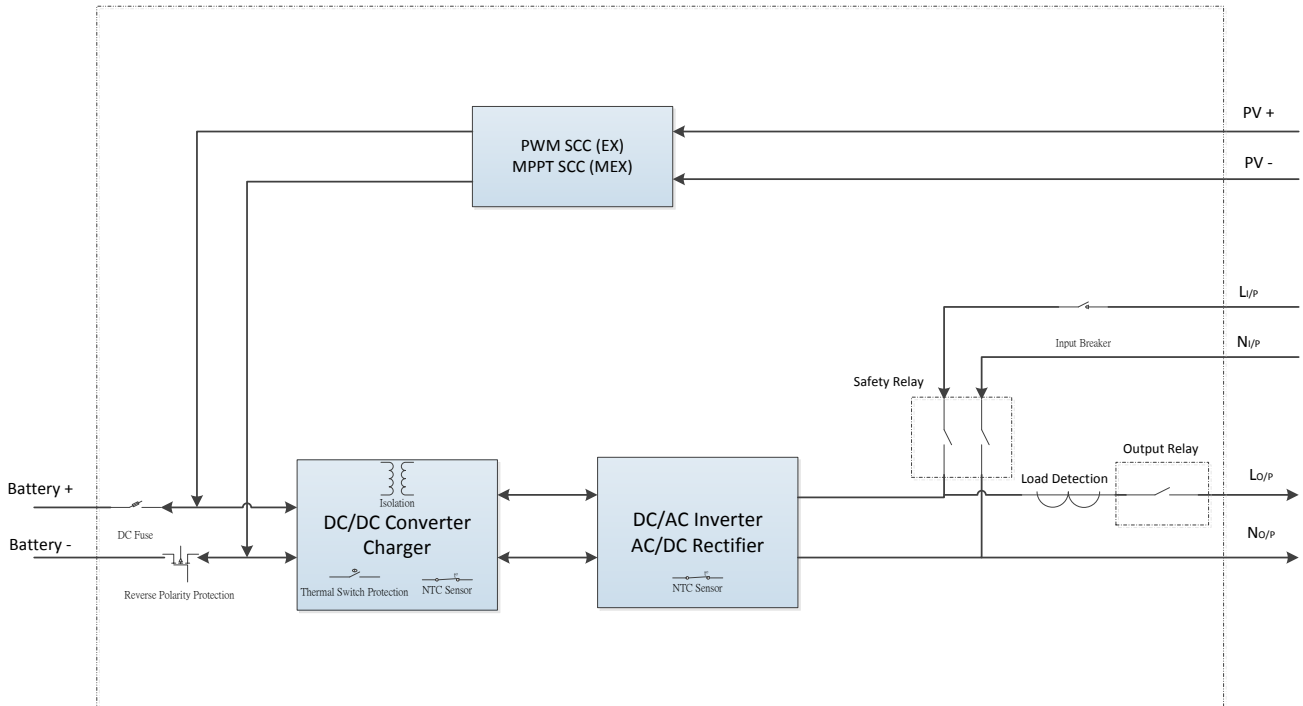


Figure 2.1 function block diagram

3. Working principle of the major functional block

3.1 Switch Power Supply

The switch power supply (SPS) supplies DC power for Inverter/Charger operation. The input voltage of the SPS is the battery.

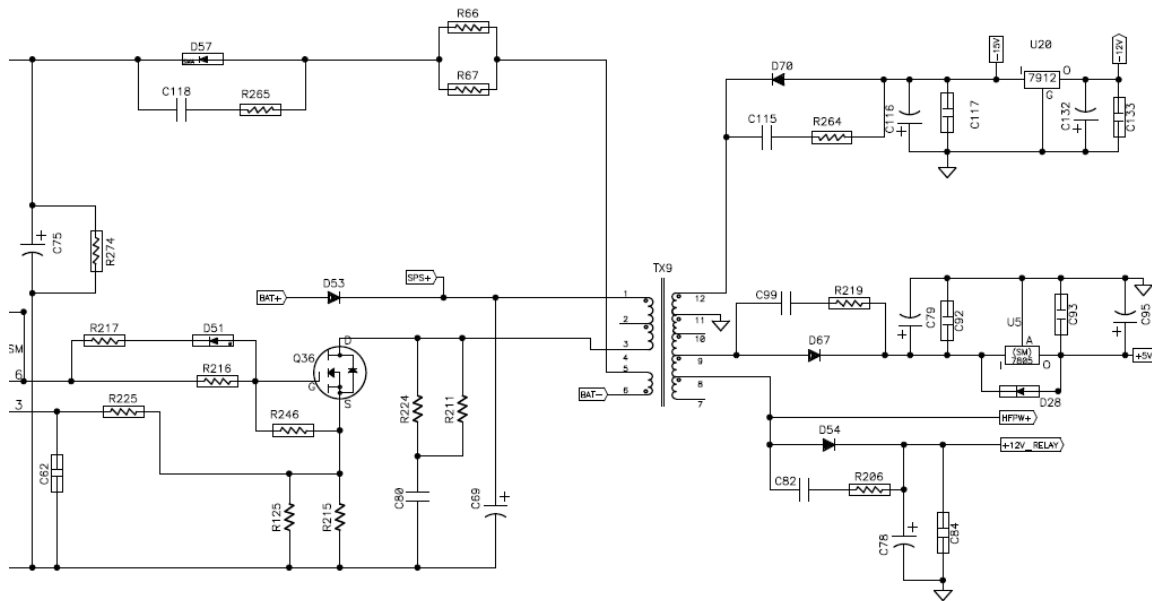


Figure 3.1 basic circuit of power supply

This is the fly-back DC-DC converter, fly-back operation can be easily recognized from the position of the dots on the transformer primary and secondary (these dots show starts of the winds). When Q36 is ON, the dot ends of all winds are positive with respect to their no-dot ends. Output rectifier diodes D70, D67, D54 and D57 are reverse-biased and all the output load currents are supplied from storage filter capacitors C116, C79, C78 and C75. The primary coil of the transformer acts as an inductor and stored energy.

When Q36 is OFF, the stored energy in the primary coil is delivered to secondary filter capacitors C116, C79, C78 and C75.

As shown in figure 3.1, this circuit may generate several output voltage, such as +12V_RELAY, -12V, +VCC, +5V, HFPW+.

3.2 DC TO DC converter (full bridge)

The full bridge topology is a transformer isolated forward-mode regulator. Unlike the fly-back transformer, the push-pull transformer does not store any energy and output current is drawn when power switches are conducting.

A full bridge topology is shown in figure 3.2, power switch (Q11,Q17,Q20,Q24,Q40,Q26,Q25,Q39) and (Q38,Q21,Q22,Q63,Q13,Q18,Q23,Q35) receive 180 out-of-phases. Refer to figure 3.2, the battery voltage is transformed through a full bridge DC-DC converter to >330Vdc as DC BUS for inverter. When the line fails, the DC BUS voltage is caught up to supply the power needed by the inverter immediately.

The output voltage (DC BUS) must be higher than the input voltage (BAT+) .It mentioned by the primary turns and secondary turns. In this circuit, BAT+ =12VDC with MEX-1500-12, BAT+ =24VDC with MEX-1500-24/MEX-3000-24, DC BUS voltage above 330Vdc.

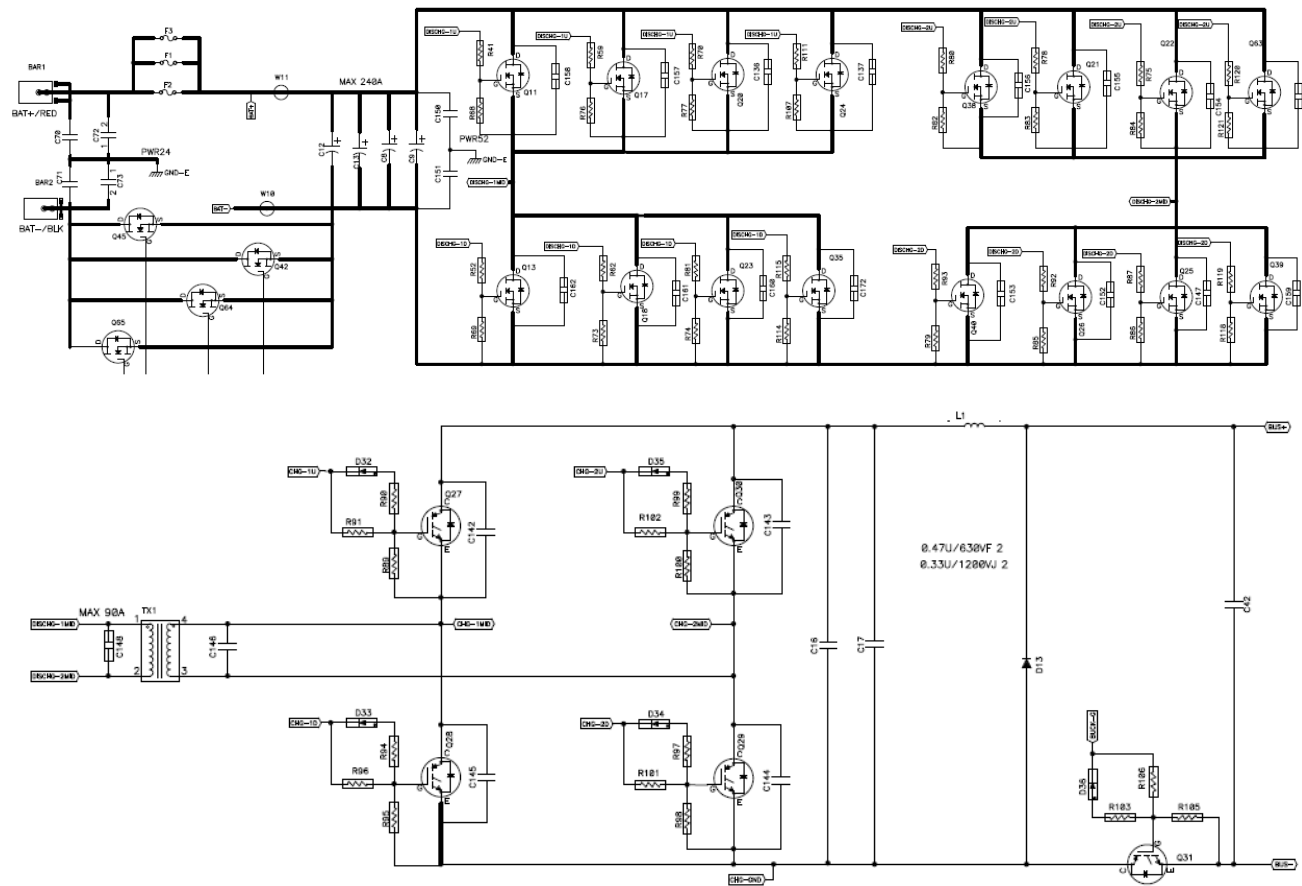


Figure 3.2 full bridge topology

3.3 DC TO AC inverter (full-bridge)

The Inverter circuit (Figure 3.3) of Axpert MEX series is based on a full-bridge circuitry and its output is driven by photo-couplers. The photo-couplers are capable to drive high energy and high speed power of MOSFET and IGBT with independent high and low referenced output channels.

To construct a high frequency PWM inverter, the drivers receive switching signals from PWM generation circuit through a pair of photo-couplers to trigger the upper IGBT and the lower IGBT alternately. The output of IGBT's is filtered by an LC circuit to reduce the o/p voltage harmonics distortion.

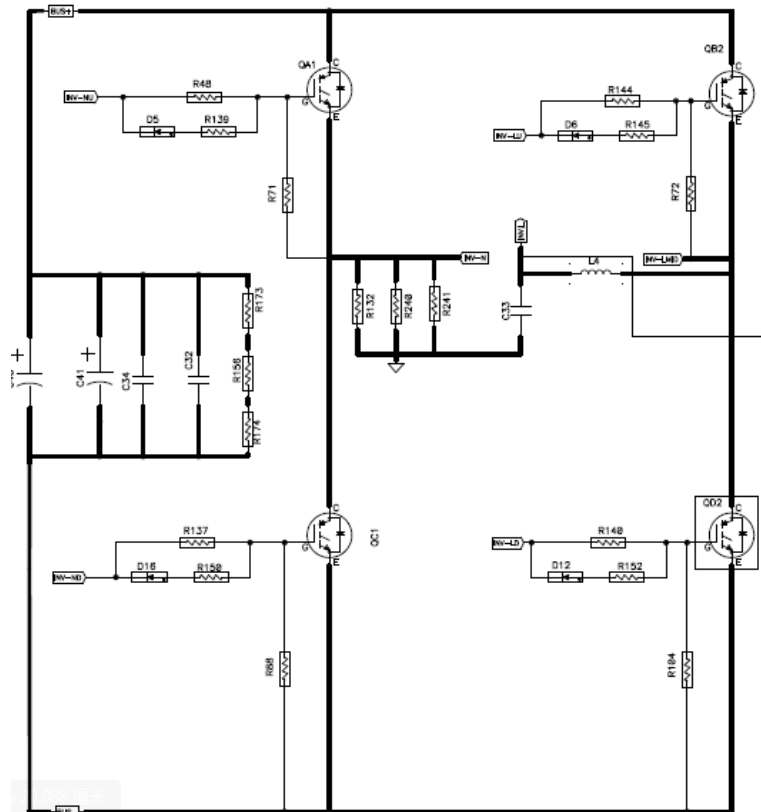


Figure 3.3 Full-bridge topology

3.4 Charger

The Charger of utility is to recharge and maintain the batteries at fully charged condition .The charger charges the batteries with a constant current at initial stage, and as battery voltage keep increasing, the charge current decrease accordingly until the charge voltage reached the constant voltage level, and then the charger turn to the floating charge mode.

As shown in figure 3.4, the charger also employed a buck and full bridge topology.

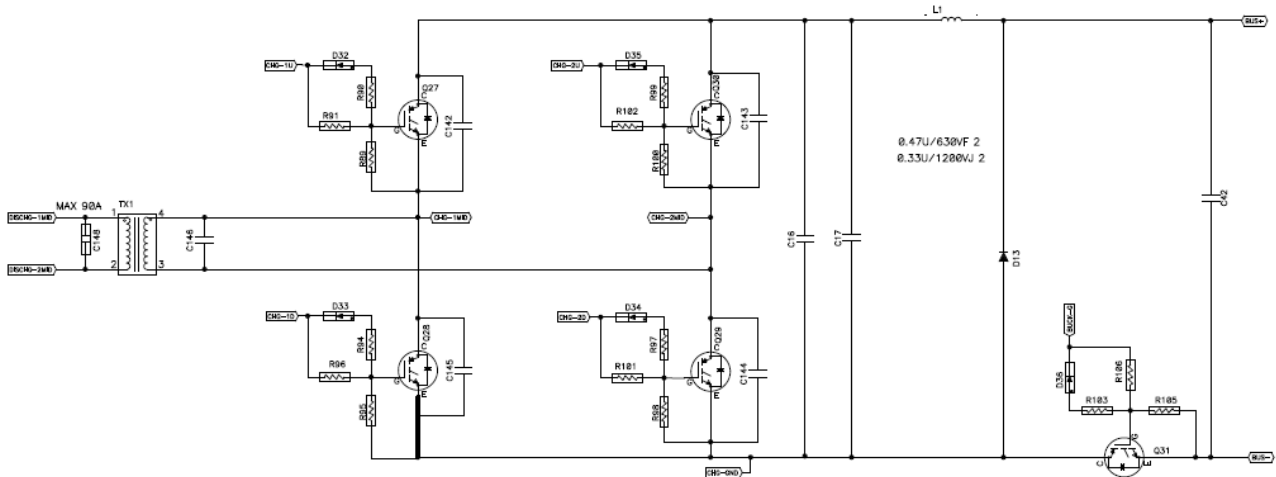


Figure 3.4 buck and full bridge topology

4. Functional explanations for each PCB

Item	Series name	PCB name	PCB serial number	Quantity	Remark
1	MEX-1500-12	Main	71-500540-XXG	1	
2		CNTL	71-500500-XXG	1	
3		SCC	71-500565-XXG	1	
4		COMM	71-500567-XXG	1	
5		LED	71-500238-XXG	1	
6	MEX-1500-24	Main	71-500541-XXG	1	
7		CNTL	71-500500-XXG	1	
8		SCC	71-500565-XXG	1	
9		COMM	71-500567-XXG	1	
10		LED	71-500238-XXG	1	
11	MEX-3000-24	Main	71-500535-XXG	1	
12		CNTL	71-500500-XXG	1	
13		SCC	71-500565-XXG	1	
14		COMM	71-500567-XXG	1	
15		LED	71-500238-XXG	1	

Note: "XX" in the serial number is the version of the PCB.

4.1 Main board

The main board consists of SPS, DC-DC converter, inverter, and charger. Many semiconductors and easy-failure components on the board, so it should be play more attention when the system is abnormal.

4.2 CNTL board

The CNTL board consists of signal detecting circuit, logic control and driver based on DSP.

4.3 SCC board

The solar current control (SCC) board based on a MPPT control mode .When the solar source is presented, battery charged from solar source; MAX charge current is 40A if solar panel with enough energy.

4.4 COMM board

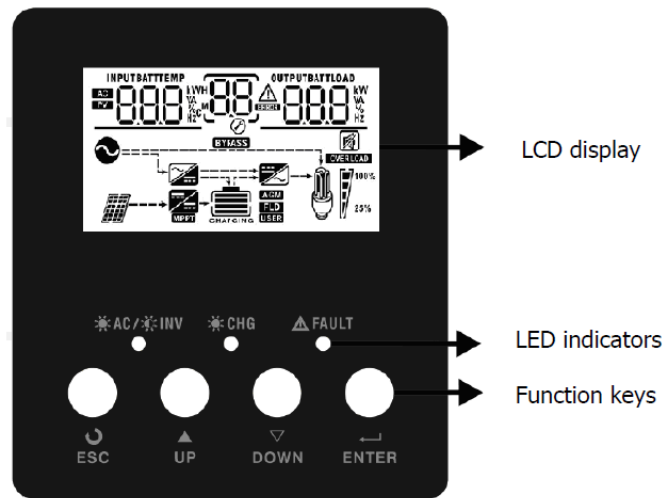
This inverter/charger is equipped with a communication port to communicate with a PC with corresponding software. Please use supplied communication cable to connect to communication port of this inverter and USB port of the PC.

4.5 LED board

The LED display panel includes three indicators and four functional keys.

5. Interface

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes three indicators, four function keys and a LCD display, indicating the operating status and input/output power information.



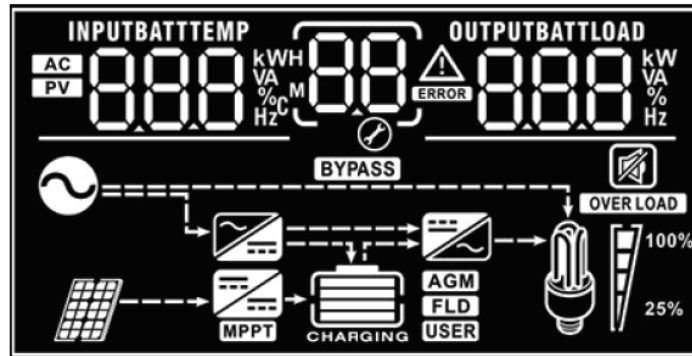
5.1 LED Indicator






LED Indicator		Messages	
☀️ AC / 🌙 INV	Green	Solid On	Output is powered by utility in Line mode.
		Flashing	Output is powered by battery or PV in battery mode.
☀️ CHG	Green	Solid On	Battery is fully charged.
		Flashing	Battery is charging.
⚠️ FAULT	Red	Solid On	Fault occurs in the inverter.
		Flashing	Warning condition occurs in the inverter.



























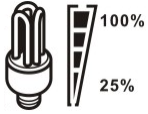





Function Keys






Function Key	Description
ESC	To exit setting mode
UP	To go to previous selection
DOWN	To go to next selection
ENTER	To confirm the selection in setting mode or enter setting mode

5.2 LCD Display Icons



Icon	Function description
Input Source Information	
AC	Indicates the AC input.
PV	Indicates the PV input
INPUTBATT 888 kW VA % Hz	Indicate input voltage, input frequency, PV voltage, battery voltage and charger current.
Configuration Program and Fault Information	
88	Indicates the setting programs.
	Indicates the warning and fault codes. Warning:  flashing with warning code.
	Fault:  lighting with fault code
Output Information	
OUTPUTBATTLOAD 888 kW VA % Hz	Indicate output voltage, output frequency, load percent, load in VA, load in Watt and discharging current.
Battery Information	
	Indicates battery level by 0-24%, 25-49%, 50-74% and 75-100% and charging status.

	Indicates the battery type, AGM, Flooded or User-defined battery.																								
Battery level icon will present battery when unit is charging.																									
<table border="1"> <tr> <td>Status</td> <td>Battery voltage</td> <td>LCD Display</td> </tr> <tr> <td rowspan="3">Constant Current mode / Constant Voltage mode</td> <td><2V/cell</td> <td>4 bars will flash in turns.</td> </tr> <tr> <td>2 ~ 2.083V/cell</td> <td>Bottom bar will be on and the other three bars will flash in turns.</td> </tr> <tr> <td>2.083 ~ 2.167V/cell</td> <td>Bottom two bars will be on and the other two bars will flash in turns.</td> </tr> <tr> <td>> 2.167 V/cell</td> <td>Bottom three bars will be on and the top bar will flash.</td> </tr> </table>	Status	Battery voltage	LCD Display	Constant Current mode / Constant Voltage mode	<2V/cell	4 bars will flash in turns.	2 ~ 2.083V/cell	Bottom bar will be on and the other three bars will flash in turns.	2.083 ~ 2.167V/cell	Bottom two bars will be on and the other two bars will flash in turns.	> 2.167 V/cell	Bottom three bars will be on and the top bar will flash.	Floating mode. Batteries are fully charged. 4 bars will be on.												
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> 2.167 V/cell	Bottom three bars will be on and the top bar will flash.																								
Battery level icon will present battery capacity when unit is discharged.																									
<table border="1"> <tr> <td>Load Percentage</td> <td>Battery Voltage</td> <td>LCD Display</td> </tr> <tr> <td rowspan="4">Load >20%</td> <td>< 1.817V/cell</td> <td></td> </tr> <tr> <td>1.817V/cell ~ 1.9V/cell</td> <td></td> </tr> <tr> <td>1.9 ~ 1.983V/cell</td> <td></td> </tr> <tr> <td>> 1.983 V/cell</td> <td></td> </tr> <tr> <td rowspan="4">Load < 20%</td> <td>< 1.867V/cell</td> <td></td> </tr> <tr> <td>1.867V/cell ~ 1.95V/cell</td> <td></td> </tr> <tr> <td>1.95 ~ 2.033V/cell</td> <td></td> </tr> <tr> <td>> 2.033/cell</td> <td></td> </tr> </table>	Load Percentage	Battery Voltage	LCD Display	Load >20%	< 1.817V/cell		1.817V/cell ~ 1.9V/cell		1.9 ~ 1.983V/cell		> 1.983 V/cell		Load < 20%	< 1.867V/cell		1.867V/cell ~ 1.95V/cell		1.95 ~ 2.033V/cell		> 2.033/cell					
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Load >20%	< 1.817V/cell																								
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	1.867V/cell ~ 1.95V/cell																								
	1.95 ~ 2.033V/cell																								
	> 2.033/cell																								
Load Information																									
	Indicates overload.																								
	Indicates the load level by 0-24%, 25-50%, 50-74% and 75-100%.																								
	0%~25%	25%~50%	50%~75%	75%~100%																					
																									
Mode Operation Information																									
	Indicates unit connects to the mains.																								

	Indicates unit connects to the PV panel.
BYPASS	Indicates load is supplied by utility power.
	Indicates the utility charger circuit is working.
	Indicate the solar charger circuit is working.
	Indicates the DC/AC inverter circuit is working.
Mute Operation	
	Indicates unit alarm is disabled.











6. Troubleshooting

This section describes how to find the trouble when the system is abnormal. We suggest you can follow the service procedure:





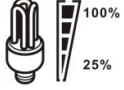

- a. Check the system status by LED and LCD display, the sounds of buzzer.
- b. Observe the failure board, static checking.
- c. Replace the failure components.
- d. Static checking.
- e. Power up checking.
- f. Test after repair.

Following section will help service person to solve most of problem.

6.1 Fault Reference Code

Fault Code	Fault Event	Icon on
01	Fan is locked	
02	Over temperature	
03	Battery voltage is too high	
04	Battery voltage is too low	
05	Output short circuited or Over temperature	
06	Output voltage is abnormal	
07	Over load time out	
08	Bus voltage is too high	
09	Bus soft start failed	
11	Main relay failed	

6.2 Warning Indicator

Warning Code	Warning Event	Audible Alarm	Icon flashing
01	Fan is locked	Beep three times every second	
03	Battery is over charged	Beep once every 1 second	
04	Low battery	Beep once every 1 second	
07	Overload	Beep once every 0.5 second	 
10	Power limitation	Beep twice every 3 seconds	

6.3 Trouble shooting according to fault indication

Problem	LCD/LED/Buzzer	Explanation / Possible cause	What to do
Unit shuts down automatically during startup process.	LCD/LEDs and buzzer will be active for 3 seconds and then complete off.	The battery voltage is too low (<1.91V/Cell)	1. Re-charge battery. 2. Replace battery.
No response after power on.	No indication.	1. The battery voltage is far too low. (<1.4V/Cell) 2. Battery polarity is connected reversed.	1. Check if batteries and the wiring are connected well. 2. Re-charge battery. 3. Replace battery.
Mains exist but the unit works in battery mode.	Input voltage is displayed as 0 on the LCD and green LED is flashing.	Input protector is tripped	Check if AC breaker is tripped and AC wiring is connected well.
	Green LED is flashing.	Insufficient quality of AC power (Shore or Generator)	1. Check if AC wires are too thin and/or too long. 2. Check if generator (if applied) is working well, or check if input voltage range setting is correct (UPS→Appliance)
	Green LED is flashing.	Set Solar power as the priority of output source	Change output source priority to Utility first.

When the unit is turned on, internal relay is switched on and off repeatedly.	LCD display and LEDs are flashing.	Battery is disconnected.	Check if battery wires are connected well.
Buzzer beeps continuously and red LED is on.	Fault code 07.	Overload error. The inverter is loaded with more than 110% load and time is up	Reduce the connected load by switching off some equipment.
	Fault code 05.	Output short circuited.	Check if wiring is connected well and remove abnormal load.
		Temperature of internal converter component is over 120°C.	Check whether the air flow of the unit is blocked or whether the ambient temperature is too high.
	Fault code 02.	Internal Inverter component over 100°C	
	Fault code 03.	Battery is over charged.	Return to repair center.
		The battery voltage is too high.	Check if spec and quantity of batteries are meet requirements.
	Fault code 01.	Fan fault	Replace the fan.
	Fault code 06.	Output abnormal (Inverter voltage below than 190Vac or is higher than 260Vac)	1. Reduce the connected load. 2. Return to repair center
	Fault code 08.	Internal components failed.	Return to repair center
Fault code 09.			

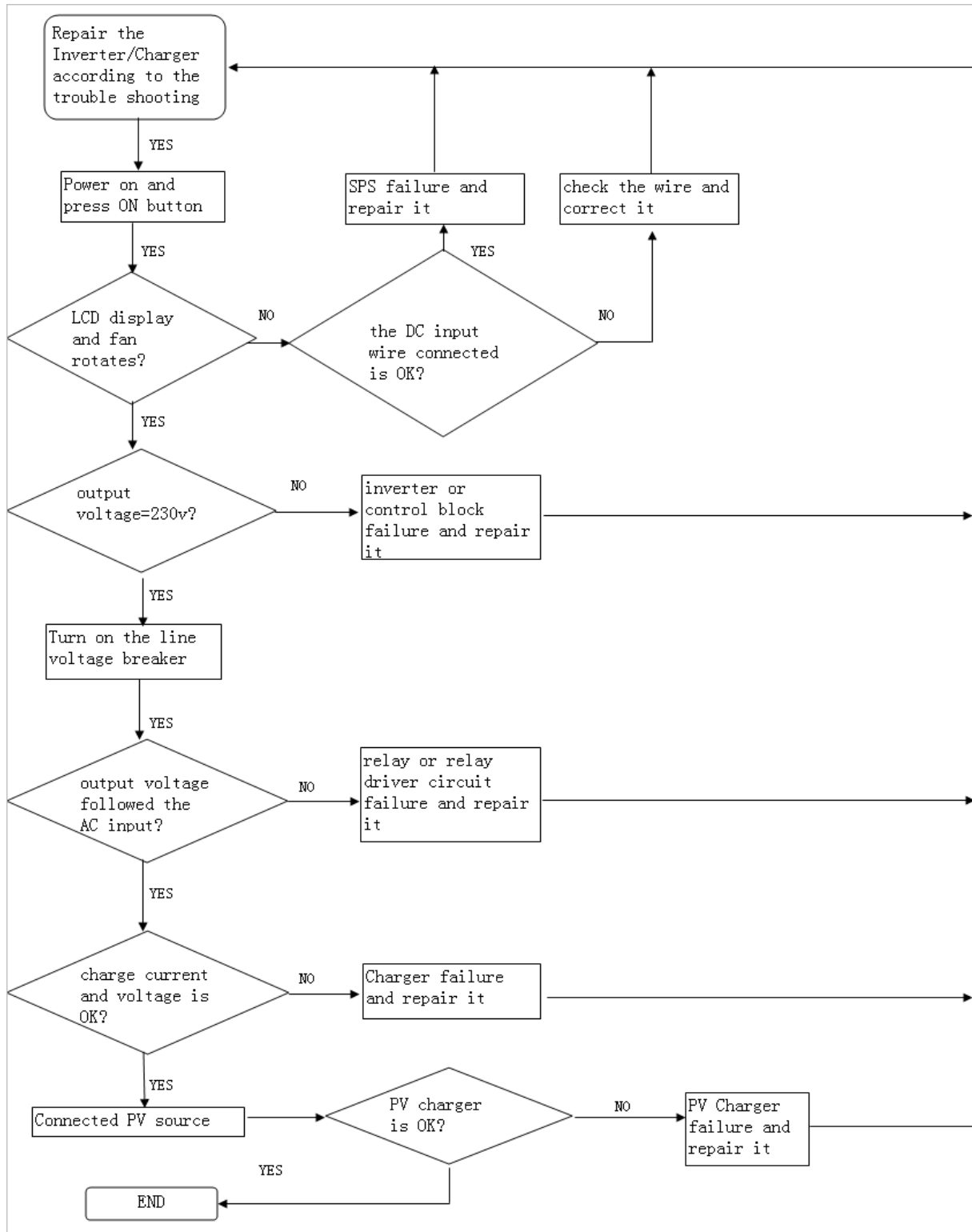
6.4 Quick start

Before any detail check of the system, please check the components listed as follow table.

NOTE: It is important to check the capacitor's voltage on the board lower than the safety voltage before any check action.

Functional block	Checked components		Instruction function	Reference value	Failed status
DC-DC Converter	Fuse	F1,F2,F3	Resistance	0.15 ohm	short or open
	MOSFET(IRFB3206 or IRLB8314)	Q11,Q17,Q20,Q24 Q38,Q21,Q22,Q63 Q13,Q18,Q23,Q35 Q40,Q26,Q25,Q39	Resistance	218k DS	short or open
				230k GD	short or open
				11.7k GS	short or open
	Converter IGBT(STGW45HF60)	Q27,Q28,Q29,Q30	Resistance	392k CE	short or open
182k GC				short or open	
Resistance	R41,R59,R70,R111 R80,R78,R75,R120 R52,R62,R81,R115 R93,R92,R87,R119	Resistance	22 ohm	short or open	
DC-AC Inverter	IGBT(4063DPBF)	QA1,QB2,QC1,QD2	Resistance	206K CE	short or open
				237K GC	short or open
				46K GE	short or open
	Resistance	R48,R144,R137,R140	Resistance	47 ohm	short or open
Photo-coupler	U1,U2,U3,U4	Resistance (pin2 – pin 3)	5.4K	short or open	
Charger	BUCK IGBT(STGW45HF60)	Q31	Resistance	198K CE	short or open
				247K GC	
				22K GE	
	Photo-coupler	U12	Resistance (pin2 – pin 3)	5.4K	short or open
Diode (RHRP1560 or RHRP860)	D13	Voltage	0.38V K-A	short or open	
SPS	Control IC	UC3845	Resistance	>4K PIN5-PIN7	short or open
	Diode	D70,D67,D54,D53	Resistance	>4K	short or open
MPPT	MOSFET	Q1,Q2,Q3,Q5,Q6,Q7	Resistance	83K DS	short or open
				270K GD	short or open
				49K GS	short or open
	MOSFET	Q27,Q37	Resistance	>1M DS	short or open
				377K GD	short or open
				100K GS	short or open
Op Amp	U2 PIN8-PIN4	Resistance	5.2K	short or open	
DSP	U7 PIN33-PIN35	Resistance	>0.4K	short or open	

7. Test Step



8. Electrical specification

Table 1 Line Mode Specifications

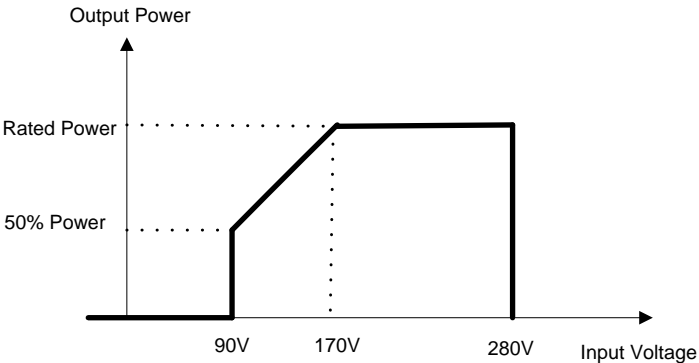
Line Mode (Utility Bypass Mode)			
Apert Model	MEX-1500-12	MEX-1500-24	MEX-3000-24
Input Voltage Waveform	Sinusoidal (utility or generator)		
Nominal Input Voltage	230Vac		
Low Loss Voltage	170Vac±7V(UPS); 90Vac±7V(Appliances)		
Low Loss Return Voltage	180Vac±7V(UPS); 100Vac±7V (Appliances)		
High Loss Voltage	280Vac±7V		
High Loss Return Voltage	270Vac±7V		
Max AC Input Voltage	300Vac		
Nominal Input Frequency	50Hz / 60Hz (Auto detection, 55Hz as boundary)		
Low Loss Frequency	40±1Hz		
Low Loss Return Frequency	42±1Hz		
High Loss Frequency	65±1Hz		
High Loss Return Frequency	63±1Hz		
Output Short Circuit Protection	Circuit Breaker		
Efficiency	>95% (Rated R load, battery full charged)		
Transfer Time	10ms typical, 12ms maximum @50Hz (UPS); 20ms typical, 25ms maximum @50Hz (Appliances)		
Power Limitation			

Table 2 Invert Mode Specifications

Inverter Mode			
Axpert Model	MEX-1500-12	MEX-1500-24	MEX-3000-24
Rated Output Power	1500VA/1200W		3000VA/2400W
Output Voltage Waveform	Pure Sine Wave		
Output Voltage Regulation	230Vac±5%		
Output Frequency	50Hz		
Peak Efficiency	90%		
Overload Protection	5s@≥150% load; 10s@110%~150% load		
Surge Capacity	2 * rated power for 5sec		
Nominal DC Voltage	12Vdc	24Vdc	
Cold Start Voltage	11.5Vdc	23.0Vdc	
Low DC Warning Voltage			
@ load < 20%	11.0Vdc	22.0Vdc	
@ load ≥ 20%	10.7Vdc	21.4Vdc	
Low DC Warning Recovery Voltage			
@ load < 20%	11.5Vdc	23.0Vdc	
@ load ≥ 20%	11.2Vdc	22.4Vdc	
Low DC Cut-off Voltage			
@ load < 20%	10.5Vdc	21.0Vdc	
@ load ≥ 20%	10.2Vdc	20.4Vdc	
High DC Recovery Voltage	15.0Vdc	31.0Vdc	
High DC Cut-off Voltage	16.0Vdc	32.0Vdc	
DC Voltage Accuracy	+/-0.3%V@ no load		
THDV	<3% for linear load,<5% for non-linear load @ nominal voltage		
DC Offset	≅ 100mV		
No Load Power Consumption	<25W		
Saving Mode Power Consumption	<10W		

Table 3 Charge Mode Specifications

Utility Charging Mode			
Axpert Model	MEX-1500-12	MEX-1500-24	MEX-3000-24
Charging Current	60Amp (170Vac~280Vac) ^{*1}		
Charging Floating Voltage	13.5Vdc	27Vdc	
Charging Algorithm	3-Step		

^{*1}. Charging current = 30Amp ~ 60Amp (@ 90Vac~170Vac)

Solar Charging Mode (MPPT)			
Axpert Model	MEX-1500-12	MEX-1500-24	MEX-3000-24
Charging Current	40Amp		
Max. PV Array Open Circuit Voltage	100Vdc		
PV Array MPPT Voltage Range	15Vdc ~ 80Vdc	30Vdc ~ 80Vdc	
High PV cut-off voltage	102Vdc		
High PV Recovery Voltage	95Vdc		
Standby Power Consumption	2W		
Charging Algorithm	3-Step		
Over-temperature Protection	Yes		
Overload, Short-circuit Protection	Yes		
Prevents reserve current from battery at night	Yes		